# TrueEarnings® Card

ANDREW B SHARP Closing Date 09/06/13

AMERICAN EXPRESS



Account Ending 1-82000

	New Balance Minimum Payme	ent Due	298.11 253.00	Cash Back Reward As of Aug 2013 \$24.11					
	Dermont Dur De	4.	10	100/10	Get your latest balances or Enroll at americanexpress.	ıline. com/register			
	Payment Due Da		10/	/02/13	Account Summary				
	Late Payment Warning: the Payment Due Date lis \$35.00 and your Purchase	ted above, you may have	e to pay a late fee o	fupto	Previous Balance Payments/Credits New Charges Fees Interest Charged	\$8,043.34 -\$218.00 +\$301.31 +\$35.00 +\$136.46			
y	linimum Payment Warnin ou will pay more in interest xample:				New Balance Minimum Payment Due	\$8,298.11 \$253.00			
	you make no additional	You will pay off the balan shown on this statement	ce And you w	ill pay an	Credit Limit Available Credit	\$12,000.00 \$3,701.89			
	harges and each month you ay	about	in estimated	total of	Cash Advance Limit Available Cash	\$200.00 \$200.00			
	Only the Minimum Payment Due	19 years	\$	21,547	Days in Billing Period: 29				
	\$320	3 years		11,531 7s = \$10,016)	Customer Care				
lf	you would like information	n about credit counseling	services, call 1-88	8-733-4139.	Pay by Computer americanexpress.com/pb	oc			
<b>→</b>	See page 2 for important i	nformation about your acco	ount.		Customer Care Pay by Ph				
□		ortant Changes to You			1-888-246-1076 1-800-472				
+	Please fold on the perforation Payment Coupon Do not staple or use pap	ber clips Pay by C american	n with your payment <b>omputer</b> lexpress.com/pbc	t ↓ PaybyF 1-800-47					
	212 THC	v B Sharp Dmpson SQ Ain View CA 94043-42	219		Pay	/ment Due Date <b>10/02/13</b>			
						New Balance <b>\$8,298.11</b>			
	llılıılıl	.			Minimur	m Payment Due			
						\$253.00			
-			AMERICAN EXPR BOX 0001	ESS	\$				
	Check here if your addre phone number has chai	ess or	LOS ANGELES CA	A 90096-8000	ŀ	Amount Enclosed			
	Note changes on revers		llılııllınllınlılınl	lululilluilluill					
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**Payments:** Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system; and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your deposit or other asset account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

**Paying Interest:** Your due date is at least 25 days after the close of each billing period. We will not charge you interest on your purchases if you pay the New Balance by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will charge a fee of 2.7% of the converted US dollar amount. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

**Credit Balance:** A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

**Credit Reporting:** We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

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Customer Care & Billing Inquiries International Collect Large Print & Braille Statements Express Cash 
 1-888-246-1076
 Hearing Impaired

 1-336-393-1111
 TTY: 1-800-221-9950

 1-888-246-1076
 FAX: 1-800-695-9090

 1-800-CASH-NOW
 In NY: 1-800-522-1897



Website: americanexpress.com Mobile Site: amexmobile.com

Customer Care & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

**Payments** BOX 0001 LOS ANGELES CA 90096-8000

#### **Change of Address**

If correct on front, do not use.

- To change your address online, visit www.americanexpress.com/updatecontactinfo
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care.
- Please print clearly in blue or black ink only in the boxes provided.

Street Address									
City, State									
Zip Code									
Area Code and Home Phone									
Area Code and Work Phone									
Email									

#### **Pay Your Bill with AutoPay**

Avoid late fees

Save time

Deduct your payment from your bank account automatically each month

Visit **americanexpress.com/autopay** today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



# TrueEarnings<sup>®</sup> Card

ANDREW B SHARP Closing Date 09/06/13



Account Ending 1-82000

	ents and Credits	
Summ	ary	
		Total
Payments		-\$218.00
Credits		\$0.00
lotal Paym	nents and Credits	-\$218.00
Detail	*Indicates posting date	
Payments		Amount
09/05/13*	ONLINE PAYMENT - THANK YOU	-\$218.00
New (	Charges	
Summ	ary	
		Total
Total New	Charges	\$301.31
Detail		
	IDREW B SHARP	
Car	rd Ending 1-82000	Amount
08/09/13	COSTCO WHSE #0143 00MOUNTAIN VIE CA	Amount \$82.71
51/60/05	6509881841	\$0Z.7 I
08/10/13	REGNSTORFF VALERO GAMOUNTAIN VIEW CA 6509668022	\$20.30
08/13/13	REGNSTORFF VALERO GAMOUNTAIN VIEW CA 6509668022	\$20.31
08/19/13	COSTCO WHSE #0143 00MOUNTAIN VIE CA 6509881841	\$44.69
08/28/13	COSTCO WHSE #0143 00MOUNTAIN VIE CA 6509881841	\$76.82
08/29/13	COSTCO GAS #0129 000SANTA CLARA CA 4085679000	\$56.48
Fees		
		Amount
09/02/13	Late Payment Fee	\$35.00
Total Fees	for this Period	\$35.00
Intere	est Charged	
L		Amount
09/06/13	Interest Charge on Purchases	\$136.46
Total Inter	est Charged for this Period	\$136.46
	-	

2013 Fees and Interest Totals Year-to-Date						
	Amount					
Fotal Fees in 2013	\$105.00					
Fotal Interest in 2013	\$1,004.84					
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# Interest Charge Calculation

	Transactions Dated	Annual	Balance	Interest
	From To	Percentage Rate	Subject to Interest Rate	Charge
Purchases - Penalty APR	12/08/2012	27.24% (v)	\$3,792.94	\$82.06
Purchases	01/05/2006	15.24% (v)	\$4,498.58	\$54.40
Cash Advances	01/05/2006	25.24% (v)	\$0.00	\$0.00
Total				\$136.46



p. 5/8

Cash Back Reward Summary	Total Cash Back as of Aug 2013 Billing Period Charges \$24.11					
Beginning Reward Balance	+\$20.30					
Reward Amount Earned*	+\$3.81					
Total Reward Year To Date	+\$24.11					

\*Charges on this billing statement are not reflected in the Rewards Summary information. Reward Amount Earned is pending until the minimum payment has been made.

#### **Reward Details**

Rewards for Aug 2013 Billing Period Charges	Qualified Spend		Cash Back Reward
U.S. Gas Stations	\$67.45	@3%	\$2.01
U.S. Restaurants	\$0.00	@2%	\$0.00
Eligible Travel Purchases	\$0.00	@2%	\$0.00
Other Eligible Purchases	\$180.93	@1%	\$1.80
Total Reward This Period	\$248.38		\$3.81
Total Reward Year To Date	\$1,785.28		\$24.11

## **Important Messages**

Remember to pay at least the Minimum Payment Due by the Payment Due Date for eligible purchases on this statement to count towards your annual reward and to avoid late fees.

ANDREW B SHARP

ANDREW B SHARP Closing Date 09/06/13

AMERICAN EXPRESS



p. 7/8

# **Important Changes to Your Account Terms**

We are making changes to your Card account and benefits. A summary of the changes appears below. The detailed changes to your Cardmember Agreement and other account terms can be found after the summary chart.

Summary of Changes							
Using the Card	You may choose to store your Card account number and expiration date with certain merchants from whom you make purchases periodically. We are updating your Cardmember Agreement to clarify that we may tell these merchants if your expiration date or card number changes or if your account is cancelled. Currently, we only provide this information to certain merchants whom you have authorized to bill you at regular intervals.						
Your Agreement for Transferring Funds Electronically (the "EFT Agreement")	We are making changes to the EFT Agreement to clarify that it applies to all bank accounts (not just consumer bank accounts).						
Oklahoma Insurance Disclosure for Car Rental Loss and Damage Insurance Policy	We have added an insurance notice for Oklahoma residents regarding insurance fraud.						

See the following page for Detailed Changes

## **Detail of Changes to Your Agreements**

The terms of the account referenced in or with this notice are subject to change in accordance with the Cardmember Agreement, Your Agreement for Transferring Funds Electronically (the "EFT Agreement"), and the Car Rental Loss and Damage Insurance Policy governing this account (collectively, the "Agreements"). This notice formally amends the Agreements as described below. Any terms in the Agreements conflicting with these changes are replaced fully and completely. Terms not changed by this notice remain in full force and effect. We encourage you to read this notice, share it with additional Cardmembers on your account, and file it for future reference. If you have any questions about these changes, please call the number on the back of your Card.

## Using the Card

Effective immediately, the second paragraph of the *Using the Card* section in Part 2 of your Cardmember Agreement is deleted in its entirety and replaced with the following:

"You may arrange for certain merchants to store your card number and expiration date, so that, for example:

- the merchant may charge your account at regular intervals; or
- you may make charges using that stored card information.

We may (but are not required to) tell these merchants if your expiration date or card number changes or if your account is cancelled. You must notify the merchants directly if you want them to stop charging your Account."

## Your Agreement for Transferring Funds Electronically

Effective immediately, the fifth sentence of the *Words we use in this agreement* Section of your EFT Agreement is hereby deleted and replaced with the following:

"Your bank account is the bank account you use to pay for any transactions you make through the service."

#### Car Rental Loss and Damage Insurance Policy Change to Policy for Residents of Oklahoma:

We are making Important Changes to your Car Rental Loss and Damage Insurance policy ("Policy") underwritten by AMEX Assurance Company.

Effective immediately, the following section is hereby added after the How Benefits are Paid section:

**"Fraud:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Form Number: CRLDIAE0612OK"