Statement as of February 28, 2011



# You and your family can receive a low auto loan payment when you choose Premier America.

ANDREW B SHARP 212 THOMPSON SQ MOUNTAIN VIEW CA 94043-4219 The benefit of membership is an affordable home loan. We offer a variety of loans when you're ready to buy or refinance.

SUMMARY OF DEPOSIT ACCOUNTS			SUMMARY OF LOAN ACCOUNTS		
DEPOSITS Regular Primary Checking		\$78,193.40 \$5,082.33	LOANS		
TOTAL DEPOSITS		\$83,275.73	TOTAL LOANS	\$0.00	
Regular *****96016		,			
SUMMARY OF DEPOSITS: Deposits / Transfers Other Credits	0 1	\$0.00 \$17.31	SUMMARY OF THIS SHARE ACCOUNT: PREVIOUS BALANCE	\$86,176.09	
SUMMARY OF WITHDRAWA	·	Ψ17.01	Total Deposits	\$17.31	
Withdrawals / Transfers Other Debits	2 0	\$8,000.00 \$0.00	Total Withdrawals NEW BALANCE	\$8,000.00 \$78,193.40	
Other Debits	U	\$0.00	You have received \$29.96 in DIVIDENDS in 2011		
Deposits DATE DESCRIPTION 28-Feb-11 Div on Avg Bala	nce 81283.23 Annu	ual Percentage Yield	Earned .28%	AMOUNT \$17.31	
Mithdrawals DATE DESCRIPTION 04-Feb-11 TRANSFER TO 25-Feb-11 TRANSFER TO				AMOUNT \$5,000.00- \$3,000.00-	
Primary Checking *****96081			<del></del>		
SUMMARY OF DEPOSITS:	-	#0.070.40	SUMMARY OF THIS SHARE ACCOUNT:		
Deposits / Transfers Other Credits	5 0	\$8,272.10 \$0.00	PREVIOUS BALANCE Total Deposits	\$12,543.79 \$8,272.10	
SUMMARY OF WITHDRAWAI Withdrawals / Transfers Checks Paid Other Debits	31 0 0	\$15,733.56 \$0.00 \$0.00	Total Withdrawals NEW BALANCE	\$15,733.56 \$5,082.33	
	AMAZON.COM AMZN. PROV CREDIT 22 FRIENDFINDER	COM/BIL WA Seq#1	03400495213 Date 2/03/11 Time 17:27	AMOUNT \$5,000.00 \$188.82 \$41.64 \$41.64 \$3,000.00	



ACCOUNT Statement as of February 28, 2011 Page 2

# Primary Checking \*\*\*\*\*96081 (Continued from previous page)

ATM / Electro	onic Withdrawals		
DATE	DESCRIPTION		AMOUNT
01-Feb-11		AMAZON.COM AMZN.COM/BIL WA Seq#103200737593 Date 2/01/11 Time 17:45	\$82.77-
01-Feb-11	DBT Purchase 17:45	STARBUCKS CARD RELOAD 800-782-7282 WA Seq#103200518847 Date 2/01/11 Time	\$25.00-
01-Feb-11	DBT Purchase	AMAZON.COM AMZN.COM/BIL WA Seq#103200518874 Date 2/01/11 Time 17:45	\$361.78-
01-Feb-11	DBT Purchase 17:45	AMAZON MKTPLACE PMTS AMZN.COM/BIL WA Seq#103200737609 Date 2/01/11 Time	\$3.05-
02-Feb-11	PAYPAL	INST XFER	\$1,184.56-
02-Feb-11	MERIWEST CU	EBRANCH DP	\$5,200.00-
02-Feb-11	DBT Purchase 17:46	AMAZON MKTPLACE PMTS AMZN.COM/BIL WA Seq#103200224665 Date 2/01/11 Time	\$24.93-
03-Feb-11	ATT P	ayment	\$20.37-
03-Feb-11	JPMORGAN CHA	ASE LOAN PYMT	\$2,568.18-
03-Feb-11	DBT Purchase	EWIZ.COM 04087199801 CA Seq#103300706017 Date 2/02/11 Time 17:32	\$34 97-
03-Feb-11	DBT Recur-Purch	h MERCURY*INSURANCE 888-637-2176 CA Seq#103300704654 Date 2/02/11 Time 17:32	\$749.70-
04-Feb-11	JPMorgan Chase		\$1,200.01-
06-Feb-11	ATM Withdrawal Time 14:57	Meriwest 580 N Rengstorff Ave Mountain View CA US Seq#000005953019 Date 2/06/11	\$200.00-
07-Feb-11	DBT Purchase	PET FOOD DEPOT PALO ALTO CA Seg#103602389358 Date 2/05/11 Time 17:55	\$55.04-
08-Feb-11		ICPAYMENT	\$102.53-
08-Feb-11		ICPAYMENT	\$300.00-
09-Feb-11	DBT Purchase 17:44	AMAZON MKTPLACE PMTS AMZN.COM/BIL WA Seq#103900550889 Date 2/08/11 Time	\$46 98-
09-Feb-11	DBT Purchase 17:44	STARBUCKS CARD RELOAD 800-782-7282 WA Seq#104000444064 Date 2/09/11 Time	\$25.00-
09-Feb-11	DBT Purchase 17:44	AMAZON MKTPLACE PMTS AMZN.COM/BIL WA Seq#104000773756 Date 2/09/11 Time	\$254.15-
10-Feb-11	DBT Purchase	FRY'S ELECTRONICS #3 PALO ALTO CA Seq#104000486453 Date 2/09/11 Time 17:58	\$65.53-
10-Feb-11	DBT Purchase	AMAZON.COM AMZN.COM/BIL WA Seq#104100713066 Date 2/10/11 Time 17:58	\$798.95-
11-Feb-11	PAYPAL	INST XFER	\$41.85-
11-Feb-11	DBT Purchase 17:32	BCM ADVANCED RESEARCH 09494701888 CA Seq#104100778283 Date 2/10/11 Time	\$283.94-
15-Feb-11	ATM TFR To 00-	-0000000000DTV DIRECTV S DTV DIRECTV SERVICE SEGUNDO CA US	\$65 99-
	Seq#046002948	3377 Date 2/15/11 Time 08:11	
15-Feb-11		RESS ELEC REMIT	\$1,500.00-
15-Feb-11	SHR Withdrawal	MERIWEST CU - MONTA LO 580 NORTH RENGSTORFF AV MOUNTAIN VIEW CA US	\$400.00-
		1513 Date 2/15/11 Time 16:14	
15-Feb-11		FRIENDFINDER SUNNYVALE CA Seq#104400599160 Date 2/13/11 Time 18:00	\$41.64-
16-Feb-11		INST XFER	\$25.00-
28-Feb-11	DBT Purchase 17:55	STARBUCKS CARD RELOAD 800-782-7282 WA Seq#105802410290 Date 2/27/11 Time	\$25.00-
Withdrawals			***
DATE	DESCRIPTION	NACEMENT 555 000 474	AMOUNT
17-Feb-11 22-Feb-11		PLACEMENT FEE 399471 REV PROV CREDIT	\$5.00- \$41.64-
/ / -FEU-		NEW EDVAN GDELAT	.n 4 + t () 4 -

williulawais	/ Depits	
DATE	DESCRIPTION	AMOUNT 1
17-Feb-11	DEBIT CRD REPLACEMENT FEE 399471	\$5.00-
22-Feb-11	76996/SHARP REV PROV CREDIT	\$41.64-

#### YOUR BILLING RIGHTS - KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and responsibilities under the Fair Credit Billing Act. The words YOU, YOUR and YOURS mean each and all of those who apply for and/or use any of the services described in this notice. The words WE, US and OUR mean Premier America Credit Union.

# NOTIFICATION IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR STATEMENT

If you think your statement is wrong, or if you need more information about a transaction on your statement, you must telephone us at 818-772-4000 or 800-772-4000, or write to us at the address listed on your statement. You should contact us as soon as possible. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. If you tell us orally, we may require you to send us your dispute or question in writing within ten (10) business days. You should give us the following information:

- Your name and account number.
- The dollar amount and date of the suspected error.
- Describe the error and explain why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your loan automatically from your savings or checking account, you can cancel the payment on any amount you think is wrong. To cancel the payment, your letter must reach us 3 business days before the automatic payment is scheduled to occur.

# YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the statement was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including FINANCE CHARGES, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of the statement that are not in question. If we find that we made a mistake on your statement, you will not have to pay any FINANCE CHARGES related to any questioned amount. If we didn't make a mistake, you may have to pay FINANCE CHARGES, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due. If you fail to pay the amount we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your statement. And, we must tell you the name of anyone we reported you to. When the matter is finally settled, we must tell anyone we reported you to that the matter has been settled between you and us. If we don't follow these rules, we can't collect the first \$50.00 of the questioned amount, even if your statement was correct.

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSACTIONS

Write us at the address shown on the front of this statement or telephone us as soon as you think your statement is wrong, or if you need more information about a transaction on the statement or receipt. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. In your letter, you should give us the following information:

- Your name and account number.
- The dollar amount and date of the suspected error.
- Describe the error or the transaction you are unsure about, and explain why you believe there is an error or why you need more information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will provisionally credit your account for the amount you think is in error so that you have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate and if we find we have made an error, we will credit your account at the conclusion of our investigation.

#### VISA LINES OF CREDIT

If we receive payment for the total of the previous billing cycle's New Payoff balance shown on your statement by the date payment was due, we do not assess a periodic FINANCE CHARGE on your balance.

If such payment was not received, then we compute the periodic FINANCE CHARGE on your account by multiplying the daily periodic rate by the average daily balance and multiplying the result by the number of days in the statement period, To get the average daily balance, we take the ending balance of your account each day, after adding any new advances or purchases and subtracting the principal portion of any payments or credits.

#### MASTERCARD LINES OF CREDIT

If we receive payment for the total of the previous billing cycle's New Payoff balance by the date the payment was due, we do not assess any new periodic FINANCE CHARGE on your balance, excluding cash advances which are assessed FINANCE CHARGES from the day they are posted to your account until they are paid. If such payment was not received, then we compute the periodic FINANCE CHARGE as shown above for VISA lines of Credit.

### PREMIER LINE / OVERDRAFT LINE OF CREDIT

We compute the periodic FINANCE CHARGE on your account by multiplying the daily periodic rate by the daily balance of your account. To get the daily balance, we take the ending balance of your account each day, after adding any new advances and subtracting the principal portion of any payments or credits.

## **CHECK RECONCILEMENT INSTRUCTIONS**

1.	<ul> <li>Subtract from your check register any charges listed on this statement that you have not previously deducted from your balance. Also, add any dividend not previously included.</li> </ul>		List outstanding checks that do not appear on your statement.			
			CHECK	AMOUNT	CHECK	AMOUNT
2.	<b>Enter</b> your ending checking balance as shown on this statement.	\$		\$	SUBTOTAL	\$
3.	Enter deposits made later than the ending date of this statement.	\$				
	TOTAL OF 2 AND 3	\$				
4.	Subtract total checking outstanding.	\$				
5.	This amount should equal your check register balance.	\$	SUBTOTAL	<del></del>	——— TOTAL →	<del></del>