

## Auto Loan rates as low as 2.99% APR. Enjoy a super low monthly payment.

ANDREW B SHARP 212 THOMPSON SQ MOUNTAIN VIEW CA 94043-4219 Turn your holiday shopping purchases into cash when you use your debit card! Log into Purchase Rewards today.

SUMMARY OF DEPOSIT ACCOUNTS				SUMMARY OF LOAN ACCOUNTS		
DEPOSITS Regular Primary Checkin	g		\$11,878.96 \$3,773.99	LOANS		
TOTAL DEPOS	ITS		\$15,652.95	TOTAL LOANS	\$0.00	
Regular ****96	016					
SUMMARY OF DEPOSITS:			SUMMARY OF THIS SHARE ACCOUNT:			
Deposits / Trans Other Credits		0 1	\$0.00 \$3.90	PREVIOUS BALANCE Total Deposits	\$13,875.06 \$3.90	
SUMMARY OF WITHDRAWALS: Withdrawals / Transfers		1	\$2,000.00	Total Withdrawals NEW BALANCE	\$2,000.00 \$11,878.96	
Other Debits		0	\$0.00	You have received \$116.14 in DIVIDENDS in 2011		
	DESCRIPTION Div on Avg Balance	12075.06 Ani	nual Percentage Yield	Earned .39%	AMOUNT \$3.90	
	DESCRIPTION nonthly extra				AMOUNT \$2,000.00	
Primary Checki	ng ****96081					
SUMMARY OF				SUMMARY OF THIS SHARE ACCOUNT:		
Deposits / Trans Other Credits	ifers	2 0	\$5,300.00 \$0.00	PREVIOUS BALANCE Total Deposits	\$7,213.74 \$5,300.00	
SUMMARY OF Withdrawals / Tr Checks Paid Other Debits	WITHDRAWALS: ansfers	28 0 0	\$8,739.75 \$0.00 \$0.00	Total Withdrawals NEW BALANCE	\$8,739.75 \$3,773.99	
04-Nov-11 n 28-Nov-11 S	DESCRIPTION nonthly extra SHR Deposit MEF Seq#112800002918			H RENGSTORFF AV MOUNTAIN VIEW CA US	AMOUNT \$2,000.00 \$3,300.00	

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Statement as of November 30, 2011 Page 2

### Primary Checking \*\*\*\*\*96081 (Continued from previous page)

ATM / Electr	onic Withdrawals	
DATE	DESCRIPTION	AMOUNT
01-Nov-11	DBT Purchase STARBUCKS CARD RELOAD 800-782-7282 WA Seq#130500464977 Date 11/01/11 Time 17:45	\$25.00-
02-Nov-11	EFBOARDOFEQUALIZ BOE E-FILE	\$56.36-
02-Nov-11	EFBOARDOFEQUALIZ BOE E-FILE	\$295.68-
02-Nov-11	DBT Purchase STRATMOSPHERE INC VICTOR NY Seg#130400896737 Date 10/31/11 Time 17:41	\$400.00-
03-Nov-11	ATT Payment	\$20.35-
03-Nov-11	JPMORGAN CHASE CHASE ACH	\$2,498,45-
04-Nov-11	JPMorgan Chase Ext Trnsfr	\$1,800.01-
04-Nov-11	DBT Purchase PET FOOD DEPOT PALO ALTO CA Seg#130700550755 Date 11/03/11 Time 17:51	\$65.78-
07-Nov-11	MERCURY CASUALTY PAYMENT	\$130.00-
07-Nov-11	AMERICAN EXPRESS ELEC REMIT	\$1,000.00-
08-Nov-11	CHASE ICPAYMENT	\$89.57-
08-Nov-11	CHASE ICPAYMENT	\$100.00-
08-Nov-11	LSI Corporation COBRA PAY	\$603.98-
08-Nov-11	ATM Withdrawal Meriwest 580 N Rengstorff Ave Mountain View CA US Seq#000008384904 Date 11/08/11	\$200.00-
	Time 14:24	
08-Nov-11	DBT Purchase CHINA WOK RESTAURANT MOUNTAIN VIE CA Seq#131000823683 Date 11/06/11 Time 17:52	\$18.40-
10-Nov-11	DBT Purchase PLAYSTATION NETWORK 877-971-7669 CA Seg#131300586947 Date 11/09/11 Time	\$39.96-
	17:49	
12-Nov-11	DBT Purchase TARGET 00003228 MOUNTAIN VIE CA Seg#131400839640 Date 11/10/11 Time 17:42	\$24.00-
12-Nov-11	DBT Purchase FRY'S ELECTRONICS #3 PALO ALTO CA Seq#131400536897 Date 11/10/11 Time 17:42	\$65.00-
13-Nov-11	DBT Purchase STARBUCKS CARD RELOAD 800-782-7282 WA Seq#131600588769 Date 11/12/11 Time	\$25.00-
	19:10	
16-Nov-11	CHASE EPAY	\$290.00-
16-Nov-11	PAYPAL INST XFER	\$500.00-
16-Nov-11	DBT Recur-Purch DTV*DIRECTV SERVICE 800-347-3288 CA Seq#131900595040 Date 11/15/11 Time 18:10	\$75.99-
21-Nov-11	DBT Purchase STARBUCKS CARD RELOAD 800-782-7282 WA Seq#132402603851 Date 11/20/11 Time	\$25.00-
	18:07	· · · · · · · · · · · · · · · · · · ·
22-Nov-11	DBT Purchase SAFEWAY STORE00007815 MOUNTAIN VIE CA Seq#132400575377 Date 11/20/11 Time 17:47	\$31.42-
25-Nov-11	City of Mountain UTIL BILL	\$111.51-
29-Nov-11	ATT Payment	\$62.44-
29-Nov-11	Pacific Gas & EL PAYMENT	\$153.85-
Withdrawals	/ Debits	
DATE	DESCRIPTION	AMOUNT
30-Nov-11	FED EX FEE FOR CIF# 76996 / SHAR	\$32.00-

#### YOUR BILLING RIGHTS - KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and responsibilities under the Fair Credit Billing Act. The words YOU, YOUR and YOURS mean each and all of those who apply for and/or use any of the services described in this notice. The words WE, US and OUR mean Premier America Credit Union.

#### NOTIFICATION IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR STATEMENT

If you think your statement is wrong, or if you need more information about a transaction on your statement, you must telephone us at 818-772-4000 or 800-772-4000, or write to us at the address listed on your statement. You should contact us as soon as possible. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. If you tell us orally, we may require you to send us your dispute or question in writing within ten (10) business days. You should give us the following information:

- Your name and account number.
- The dollar amount and date of the suspected error.
- Describe the error and explain why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your loan automatically from your savings or checking account, you can cancel the payment on any amount you think is wrong. To cancel the payment, your letter must reach us 3 business days before the automatic payment is scheduled to occur.

# YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the statement was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including FINANCE CHARGES, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of the statement that are not in question. If we find that we made a mistake on your statement, you will not have to pay any FINANCE CHARGES, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due. If you fail to pay the amount we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you statement. And, we must tell anyone we report you to that you to. When the matter is finally settled, we must tell anyone we report you to that the matter has been settled between you and us. If we don't follow these rules, we can't collect the first \$50.00 of the questioned amount, even if your statement we scorrect.

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSACTIONS

Write us at the address shown on the front of this statement or telephone us as soon as you think your statement is wrong, or if you need more information about a transaction on the statement or receipt. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. In your letter, you should give us the following information:

- Your name and account number.The dollar amount and date of the suspected error.
- Describe the error or the transaction you are unsure about, and explain why you believe there is an error or why you need more information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will provisionally credit your account for the amount you think is in error so that you have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate and if we find we have made an error, we will credit your account at the conclusion of our investigation.

#### VISA LINES OF CREDIT

If we receive payment for the total of the previous billing cycle's New Payoff balance shown on your statement by the date payment was due, we do not assess a periodic FINANCE CHARGE on your balance.

If such payment was not received, then we compute the periodic FINANCE CHARGE on your account by multiplying the daily periodic rate by the average daily balance and multiplying the result by the number of days in the statement period, To get the average daily balance, we take the ending balance of your account each day, after adding any new advances or purchases and subtracting the principal portion of any payments or credits.

#### MASTERCARD LINES OF CREDIT

If we receive payment for the total of the previous billing cycle's New Payoff balance by the date the payment was due, we do not assess any new periodic FINANCE CHARGE on your balance, excluding cash advances which are assessed FINANCE CHARGES from the day they are posted to your account until they are paid. If such payment was not received, then we compute the periodic FINANCE CHARGE as shown above for VISA lines of Credit.

#### PREMIER LINE / OVERDRAFT LINE OF CREDIT

We compute the periodic FINANCE CHARGE on your account by multiplying the daily periodic rate by the daily balance of your account. To get the daily balance, we take the ending balance of your account each day, after adding any new advances and subtracting the principal portion of any payments or credits.

#### CHECK RECONCILEMENT INSTRUCTIONS

 Subtract from your check register any charges listed on this statement that you have not previously deducted from your balance. Also, add any dividend not previously included.

## List outstanding checks that do not appear on your statement.

	statement that you have not previously deducted from your balance. Also, <b>add</b> any dividend not previously included.		CHECK	AMOUNT	CHECK	AMOUNT
2.	Enter your ending checking balance as shown on this statement.	¢		\$	<u>SUBTOTAL</u>	\$
	as shown on this statement.	Ψ				
3.	Enter deposits made later than the ending date of this statement.	\$				
		<u> </u>	·			
	TOTAL OF 2 AND 3	\$			<u> </u>	
4.	Subtract total checking outstanding.	\$				
5.	This amount should equal your check					
51	register balance.	\$	SUBTOTAL	\$	TOTAL $\rightarrow$	\$