



To have your Olympus 35mm film camera, digital camera, digital audio and microcassette tape recorders and binoculars serviced, please send your unit to one of the two service centers listed below.

It is your responsibility to backup any data, software, audiotape recordings or other materials that you may have stored or preserved on your product. It is possible that such data, software or other materials may be lost as part of the repair process. Olympus will not be responsible for any such loss.

- For warranty repairs -no charge to you for the repair -please include a copy of the date stamped sales receipt and the warranty card.
- For a billable repair (no longer covered by warranty) a free no-obligation cost of repair quote will be sent to you.

When sending the unit in please:

1. Fill out the Product Repair Submission (see our website for the form).
2. Be sure to include it with the product (you may want to make a copy and keep one for your records).
3. Please remove media cards, batteries\* or audio tapes. Do not include any accessories such as cords, carrying cases, etc.  
You may include sample prints, digital files or audiotapes or if they help demonstrate the problem.
- \* Olympus brand batteries and chargers may be included if the unit is experiencing power issues.
5. Use a cardboard box designed for shipping, with ample packaging such as bubble wrap. Do not send products in padded envelopes.
6. We recommend shipping the product insured, to protect against the loss or any damage caused to it while in transit to us.

Mail your unit to:

#### **UNITES STATES CUSTOMERS**

Olympus Imaging America Inc.  
400 Rabro Drive  
Hauppauge NY. 11788  
Attn: Consumer Product Repair

#### **CANADIAN CUSTOMERS**

**Trinitek Electronics Inc**  
3105 Unity Drive, Unit 20,  
Mississauga, Ontario L5L 4L3