



ANDREW B SHARP  
212 THOMPSON SQ  
Mountain View, California 94043

Dear Andrew B Sharp,

This letter is to acknowledge and respond to a recent correspondence regarding billing activity that occurred on your account 9069055 with Sutter Health. Please accept my sincere apologies for any inconvenience caused by these issues.

I can confirm that the charges for the date of service 1/23/23 were sent for review on 1/25/24 and a response was received back on 2/8/24. The results from the review are as follows:

In reviewing the documentation the coding team has determined the current coding is correct. Documentation supports the services and no changes were needed. At this time, the charge shows as still pending with the insurance.

Once again, we sincerely apologize for any inconvenience and frustration this issue may have caused. We do appreciate and thank you for your time and patience regarding this matter. If you have any further questions regarding this or any other billing issue, please feel free to contact us at 877-252-1777. We are available 5 days a week Monday through Friday 7:00 a.m. To 7:00 p.m. We look forward to assisting you in the future.

Sincerely,

Patient Service Center Representative  
Sutter Health Billing Department