



BUSINESS SERVICE ORDER AGREEMENT

Account Name: Andrew Sharp Home Office

ID#: 16647844

CUSTOMER INFORMATION (Service Location)

Address 1 212 THOMPSON SQ City Mountain View

Address 2 COMMHOME OFC State CA

Primary Contact Name ANDREW Sharp ZIP Code 94043

Business Phone (650) 906-9448 County _____

Cell Phone _____ Email Address andy@absharp.com

Pager Number _____ Primary Fax Number _____

Technical Contact Name _____ Tech Contact On-Site? No

Technical Contact Business Phone _____ Technical Contact Email _____

Property Manager Contact Name _____ Property Mgr. Phone _____

COMCAST BUSINESS SERVICES

Selection (X)

Business Voice	
Business Internet	X
Business TV	

Service Term (Months)	36
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	0		
4+ Lines			
Basic Lines	0		
Fax Lines			
Toll Free Numbers			
Equipment Fee			
VOICE OPTIONS	Selection(X)	Total Cost	
Voicemail	0		
Enhanced Listings			
Auto-Attendant			

Comcast Business Packages

Package Name:
PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection	Total Cost	
Basic			
Select			
Information & Entertainment			
Variety			
Standard			
Preferred			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Comcast Business TV			
Canales Selecto			
Other			
Other			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets			

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Speed - Deluxe 150	X	\$249.95
Equipment Fee	X	\$14.95

*Business Internet speed tier selections not available in all markets.

*Internet selections & options not available in all markets.

INTERNET OPTIONS	Selection(X)	Total Cost
Static IP V4/V6 - 5	X	\$24.95
Wi-Fi - Business Wifi Standard	X	\$0.00

mini mDTA/MDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.



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COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business				Selection(X)	Quantity	Unit Cost	Total Cost	Total Monthly Service Charge	\$289.85
Business Internet/TV/Voice Installation		X				\$0.00	\$0.00	Promotional Code (if applicable)	RET-HBB:D150-\$155_WVI
Voice Activation Fee*								Discount On Internet (if applicable)	155.00
Auto-Attendant Setup Fee								Discount On Video (if applicable)	
Voice Jack Fee								Discount On Voice (if applicable)	
Toll Free Activation Fee									
Directory Listing Suppression Fee									

Total Discount \$155.00

Total Recurring Monthly Bill:* \$134.85

* Per line activation fee, up to four (4) line maximum charge.

* Applicable federal, state, and local taxes and fees may apply.

Total Installation Charges:* \$0.00

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code RET-HBB:D150-\$155_WVI - \$155 MRC Discount off Deluxe 150 Business Internet for discounted rate of \$94.95. MRC Discount rolls to rate card at end of original term. Standard Install waived with purchase of Business Voice. Minimum 2 year term required. HBB only. Taxes, Usage, Fees, Equipment are extra.



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COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	Business Wireless
Number of Static IPs*	5	Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary			
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	Voicemail	Customer Equipment
			Phone System Type (Key System, PBX, Other)
			Phone System Manufacturer
			Fax Machine Manufacturer
			Alarm System Vendor
			Point of Sale Device
			Telco Closet Location
			Hunt Group Configuration Details
			Hunt Group Features Requested (Yes/No)
			Hunt Group Configuration Type
			Hunt Group Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory Listing (Published, Non-Published, Unlisted)	
Directory Listing Phone Number	
Directory Listing Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code Information	

Additional Voice Details

Caller ID (Yes/No)	
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	
Auto-Attendant (Yes/No)	No

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CUSTOMER BILLING INFORMATION

Billing Account Name Andrew Sharp Home OfficeCity Mountain View

Billing Name (3rd Party Accounts) _____

State CAAddress 1 212 Thompson SqHome Office AccountZIP Code 94043

Address 2 _____

Billing Contact Email andy@absharp.comBilling Contact Name ANDREW SharpBilling Contact Phone (650) 906-9448Tax Exempt?* No

Billing Fax Number _____

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

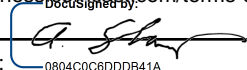
4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE

By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://business.comcast.com/terms-conditions/index.aspx>.

Signature:  _____

Print: ANDREW SHARP

Title: CEO

Date: 3/15/2017

FOR COMCAST USE ONLY

Sales Representative: Van Winkle

Sales Representative Code: _____

Sales Manager/Director Name: Sandra Reagle

Sales Manager/Director Approval: _____

Division: West

Lead ID: 16647844

Account Name: Andrew Sharp Home OfficeID#: 16647844

IP Justification Form

Comcast conforms to the North American IP Registry (ARIN) policies regarding IP address allocation. As part of its standard service, Comcast will assign the amount of IP addresses that our customers can justify. Use this form for initial assignments as well as augments. Written justification for any IP address blocks requested is required so that Comcast can demonstrate to ARIN that IP addresses allocated to us is being used efficiently. If you have any questions about the IP assignment policy or process, please refer to the IP Address Assignment Policy and Procedures, and RFC 2050 <http://www.ietf.org/rfc/rfc2050.txt>. Please complete the form below and submit it to your Comcast sales representative. Comcast follows the American Registry for Internet Numbers policy for the Shared Whois project. For more information please go to <https://www.arin.net/policy/nrnm.html>.

Customer Site

Location	Andrew Sharp	1
Street	212 THOMPSON SQ	2a
Rm/Ste/FI	COMMHOME OFC	2b
City,State Zip	Mountain View,CA 94043	2c
Phone #	(650) 906-9448	2d

Technical Contact

Name(First Last)	ANDREW Sharp	3a
Title		3b
Phone #	(650) 906-9448	3c
Email	andy@absharp.com	3d

Note: If more than one domain, use first domain registered.

4. Domain Name: _____

5. Do you have previously assigned addresses from Comcast?: Yes No

5b. If yes, what addresses were assigned?: _____

6. Number of IP addresses requested/needed within 6 months: 5 **Note: If your organization already has IP space assigned, you must utilize 80% before applying for**7. Use the following Network Table to describe your IP assignments within the next six months. **THIS IS REQUIRED**

IP Number	IP Address (If known)	Below, provide a description of use for each IP requested
1		VPN
2		VPN
3		VPN
4		VPN
5		VPN

I verify that I am authorized to represent the organization below and that the above information is true and correct. I understand that Internet Protocol Version 4 address space is limited and that users of the Internet are responsible for conserving address space and ensuring that space is utilized efficiently.

Print Name ANDREW SHARPTitle CEOOrganization Andrew Sharp Home OfficePhone #(day) (650) 906-9448Email andy@absharp.com

Fax _____