



## COMCAST BUSINESS SERVICE ORDER AGREEMENT

**Company Name:** Andrew Sharp Home Office **Order #** 25171184

**Service Location:**

Address 1 212 Thompson Sq  
 Address 2 COMMHOME OFC  
 City Mountain View  
 State CA  
 Zip 94043

Primary Contact Name ANDREW Sharp  
 Primary Contact Phone (650) 906-9448

Primary Contact Email andy@absharp.com

**Service Term** 36

**Package Code:** RET-West:\$109.95Pkg\_BI200\_3yr

**Billing Location:**

Address 1 212 THOMPSON SQHOME OFFICE ACCOUNT  
 Address 2 \_\_\_\_\_  
 City Mountain View  
 State CA  
 Zip 94043

Billing Contact Name ANDREW Sharp  
 Billing Contact Phone (650) 906-9448

Billing Contact Email andy@absharp.com

Tax Exempt No

**Promo Code:**

**Package & Promotion Details**

Business Internet 200 for discounted rate of \$109.95, increasing to then regular rate in month 36. 3 year term agreement required. Equipment, installation, taxes and fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other applicable charges extra and subject to change.

Package	Services Included	Qty	Package Monthly Service Charge <sup>1</sup>	Package Non-Recurring Charge <sup>2</sup>
Business Internet 200	Business Internet 200	1	\$ 109.95	\$ 0.00

Equipment and Additional Service(s)	Qty	Additional Monthly Service Charge <sup>1</sup>	Additional Non-Recurring Charge <sup>2</sup>
<b>Business Internet</b>			
Equipment Fee	1	\$ 18.45	
Static IP -5	1	\$ 24.95	
<b>Additional Fees</b>			
Standard Installation Fee	1		\$ 0.00
<b>Total Additional Charge</b>		<b>\$ 43.40</b>	<b>\$ 0.00</b>

	Monthly Service Charge <sup>1</sup>	Non-Recurring Charge <sup>2</sup>
<b>Total Charge for Service Order</b>	<b>\$ 153.35</b>	<b>\$ 0.00</b>

<sup>1</sup> Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

<sup>2</sup> Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.



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### General Special Instructions

### AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

#### CUSTOMER SIGNATURE

By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://business.comcast.com/terms-conditions/index.aspx>

Signature

Name Andrew Sharp

Title CEO

Date

#### FOR COMCAST USE ONLY

Sales Representative Corrine Chick

Sales Representative Code

Sales Manager Name Katelyn Drake

Sales Manager Approval

Division West

SmartOffice License Number



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**BUSINESS INTERNET CONFIGURATION DETAILS**

Transfer Existing Comcast.net Email   
Number of Static Ips

Equipment Selection   
Business Web Hosting

In Process