Question

I am experiencing blue screen AB code on X9SC_ and X9SPU-F motherboards when trying to enter BIOS setup. System will lock up in BIOS setup if system time is set to 2021 or later. How do I resolve this issue?

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Answer

Please update BIOS to R 2.3a available on the product page. Please perform one of the following update procedures to update BIOS.

Method (1)

1. Clear CMOS to change the RTC time to earlier than 2021. Remove the CMOS battery and short JBT1 for 5 seconds. Re-insert CMOS battery.
2. Extract BIOS package and save to a DOS bootable USB. Update BIOS w/ AMI utility and reboot system. See BIOS package ReadMe for more details.
3. Enter setup, verifiy BIOS version is 2.3a, and set correct system time.

Method (2)

1. Prepare USB recovery key, rename the new BIOS image to "super.rom".
2. Press <Ctrl>+<Home> during POST to force system to enter recovery to update the BIOS. See BIOS package ReadMe for more details.

Example of method (1):

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