

Sold To: Andrew Sharp 212 Thompson Sq. Mountain View, CA 94043

Ship To: Andrew Sharp 212 Thompson Sq. Mountain View, CA 94043

| Order # | Payment Type | Ship Via | Ord | er Date | Ship Date |
|----------|--------------|------------------------------------|------------|---------|-----------|
| 1432126 | PayPal | USPS First-Class Mail Package | 07. | .17.17 | - |
| Quantity | Part # | Description | Iten | n Price | Amount |
| 1 | IF145-002-2 | Spudger / Individual | | \$2.95 | \$2.95 |
| 1 | IF145-030-3 | Phillips #000 Screwdriver / iFixit | | \$5.95 | \$5.95 |
| | | | Subtotal | | \$8.90 |
| | | | Sales Tax | | \$1.08 |
| | | | Shipping | | \$5.00 |
| | | | Total (USE |)) | \$14.98 |

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Returns: We want you to be happy about your purchase from iFixit! Please contact our support department for an RMA number before returning anything to us. Our return policy is like the *Pirates' Code*; it's more like a set of guidelines than actual rules (but we reserve the right to use them as governing rules). With that said, here they are: 1) Arrangements for returns must be made within 15 days of the date the order is received. 2) RMA numbers are valid for 7 days from the date of issue. All packages received without an RMA number will be charged a 25% restocking fee (\$5.00 minimum). Rejecting receipt of a package is considered returning the package without an RMA number and may be charged up to a 25% restocking fee. 3) Returned items that are not defective may be charged a restocking fee of up to 15% (\$5.00 minimum), and shipping will not be refunded. Alternatively, we can provide 90% of the purchase price in store credit for your returned item (\$5.00 minimum still applies). 4) Unless explicitly stated by iFixit, any coupon codes provided for customer use are discounts for products, not shipping. 5) Original and return shipping charges for any non-defective returns are the sole responsibility of the customer. If we are at fault, iFixit will provide a return shipping label and/or (with iFixit's prior consent) reimburse return shipping charges for non-expedited, trackable shipping methods. Any shipping and/or customs charges billed to an iFixit shipping account and not explicitly authorized by iFixit will be billed to the customer. ~ If in doubt please contact us, and we'll do our best to help you.

Warranty: Unless noted otherwise, all of our products come with a one year warranty. Our standard warranty covers the purchased component and does not include shipping, loss of use, loss of data, or any other incidental losses. Warranty is limited to component failure; if you return a working item, it will be subject to our standard restocking fee. If you believe that you have received a defective component, please test it thoroughly before contacting us for an RMA number. If you want us to cross-ship a replacement component, we must have your credit card number on file. Failure to return a defective component will result in a charge for the replacement component.

iFixit is not responsible for any damage to your computer due to improper installation.

Thank you for your order with iFixit. Please come back again and browse our always-increasing selection of parts, tools, and accessories.

iFixit: 1330 Monterey St, San Luis Obispo, CA 93401 / sales@ifixit.com / 1-866-61-FIXIT

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07/13/2017

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07/09/2017

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