

Audi of America, Inc.



JUNE 2025

ANDREW SHARP
212 THOMPSON SQ
MOUNTAIN VIEW, CA 94043-4219

This notice applies to your vehicle: 2021 AUDI RS6, WUA1CBF28MN904884

Subject: Virtual Cockpit Limited Warranty Extension

Dear Audi Owner:

Audi is extending warranty coverage for the Virtual Cockpit in your vehicle (under specific conditions) to 15 years or 125,000 miles, whichever occurs first, from the vehicle's original in-service date.

Warranty Extension Coverage/Limitations

During the time/mileage period specified above, an authorized Audi Dealer will diagnose and repair the Virtual Cockpit at no cost to you if diagnosis confirms that the Virtual Cockpit has failed from a defect in material and/or workmanship.

If diagnosis reveals that your vehicle has an issue unrelated to this warranty extension, the diagnosis and necessary repairs will not be covered under this warranty extension. Your dealer will advise you what the associated repair cost(s) will be.

What you should do:

- Please keep this letter with your Warranty booklet and owner's manual for future reference. Should you ever sell the vehicle, this warranty extension is fully transferable to subsequent owners.

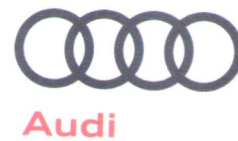
Additional Information

- The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.
- The warranty and maintenance information that came with your vehicle contains information on the limited warranties applicable to your vehicle. Please read these limited warranties carefully to determine your warranty rights and obligations, as this information also applies to the coverage provided to you in this warranty extension.
- Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com



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- If you are the lessor and registered owner of the vehicle identified in this warranty extension, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.
- If you have previously paid for a replacement of a Virtual Cockpit due to the issue described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

If you should have any questions about this communication, or if you have changed your address or sold the vehicle, please reach out to Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

We are pleased to offer this extended warranty and hope that you will continue to be a member of the Audi family.

Sincerely,

Audi Service & Quality

AUDI OF AMERICA, INC.
P.O. BOX 217022
AUBURN HILLS, MI 48321-7022

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Warranty Extension Reimbursement Request Form

If you have incurred out-of-pocket expenses directly related to a repair that would have been covered under this warranty extension and would like to request reimbursement:

1. Please provide legible copies of receipts, invoices and/or repair orders and keep the originals for your records. *Documents will not be returned.*

Documentation must include:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the repaired vehicle.
- A description of the problem and what repair was done, and the name, address and phone number of the repair facility that performed the work. Proof of payment for the repair and date payment was made (cancelled check, bank statement, etc.).

2. Please mail this form and required documentation to: **AUDI OF AMERICA, INC.**

Attn: Warranty Extension Reimbursement
3800 Hamlin Road, Auburn Hills, MI 48326

Please note:

- Your claim will be acted upon within 60 days of receipt. If your claim is approved, you will receive a check from Audi. Reimbursement may be limited to the amount the repair would cost if it had been completed by an authorized Audi dealer.
- If your claim is incomplete we will contact you and offer you the opportunity to provide additional documentation to support your claim.
- If your claim is denied we will contact you with the reason(s) for denial.

Statements made in support of this reimbursement request are true and the accompanying documents are actual copies reflecting the actual expense(s) incurred.

Customer's Signature _____

Preferred Phone - -

Email Address

Questions? Please call 1-800-253-2834

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