

Medical Card



Your patient is seeking treatment under Workers' Compensation. Please call AIG Claims, Inc. at (877) 802-5246 with any questions.

Send Bills

Electronically:

www.p2plink.com Or

www.cariskic.com

Or

By Mail:

PO Box 25978

Shawnee Mission, KS 66225

State Information: California

Injured worker may be covered under a Medical Provider Network, which allows the insurer/employer to direct care.

Provider Information

In case of an emergency, proceed to the nearest emergency facility and report your injury to your employer. This card is for information purposes only. Treatment provided or recommendations given regarding your medical care is not an indication that your workers' compensation claim has been approved or that benefits are guaranteed.

Pre Authorization Requirement

The following services must be pre-authorized by AIG Claims, Inc. For pre-authorization, please call (877) 479-3829, or fax your request on DWC Form RFA with supporting documentation to (877) 479-3830.

- Chiropractic, PT, OT over 18 visits, All pain management programs, All work hardening/conditioning programs, All massage and aquatic therapy,
- All inpatient hospitalization, Surgeries (In and Outpatient), All durable medical equipment >\$1,000,
- Anesthetic and therapeutic injections, All acupuncture services,
- All home health care exceeding 6 weeks, Non-exempt medications in MTUS Drug Formulary, Compound medications,
- All biofeedback, psychiatric services, discograms, skilled nursing facility care,
- All investigational/ experimental treatments

Scheduling Services

Once the following services have been pre-authorized by AIG Claims, Inc., please call the preferred provider shown below:

MRI, CAT scans and EMG/NCS, please call:

One Call at 866-859-4672

Physical therapy, occupational therapy and chiropractic services, please call:

One Call Physical Therapy at 866-859-4672 OR Medrisk at 877-750-6543

Durable Medical Equipment, please call:

Optum at (800) 617-9831 or One Call at (866) 859-4672

Dental Services, please call:

One Call Care Dental at 866-859-4672

Home Health, please call:

Optum at (800) 617-9831 or One Call at (866) 859-4672

Orthopedic Care Management, please call:

Not available at this time.

Pharmacy Information

Tmesys' is the authorized pharmacy benefit management program of AIG Claims, Inc. Tmesys uses a pharmacy network to provide retail and mail order prescription medications to injured workers.

Tmesys Bin #: 004261 800-964-2531