



WD Support / Warranty Services / End User / RMA Status for End User

Warranty Services

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RMA Status for End User

RMA Information

RMA Number	85597087	Ship to	Andrew Sharp
RMA Date	23-Sep-2014		212 Thompson Sq.
RMA Type	Advance RMA		Mountain View, CA 94043
			UNITED STATES

RMA Summary

Line #	Model No	Received Quantity	Waiting to Receive	Shipped Quantity	Pending Shipment
1.1	WD20NPVX	0	1	0	0
3.1	WD20NPVX-00EA4T0	0	0	1	0
Total:		0	1	1	0

Combined Receiving and Shipping Detail

Received Date	Received Model	Received SN	Shipped Date	Shipped Model ₁	Shipped SN
			23-Sep-2014	WD20NPVX-00EA4T0	WX91A9342118

Shipping Detail

Shipped Date	Carrier	Tracking # ₂	Model No ₁	Serial No
23-Sep-2014	UPS	1Z21A8860311273242	WD20NPVX-00EA4T0	WX91A9342118

Notes:

1. The model number you receive from us may vary from the model number that you shipped in, or that is listed on this screen. Due to product availability, we sometimes will make substitution with similar or better products.
2. It may take up to 48 hours for the carrier to update their website with the tracking information.

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